

Gung Ho Turn On The People In Any Organization

**build in quality - qsm** - build in quality lawrence h. putnam and ware myers quantitative software management, inc. "getting people to do better all the worthwhile things they ought to be doing anyway."

**18 lessons in leadership - air university** - 1 18 lessons in leadership\* general (usa-ret) colin l. powell source: briefing presented by gen powell to the outreach to america program, sears corporate headquarters, chicago, illinois

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